



P R O S T H E T I C
I L L U S I O N S
Rocky Mountain Anaplastology, Inc.

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WARRANTY AND EXCHANGE POLICY

Due to the nature and construction process of a prosthesis, we will do everything necessary to ensure the most comfortable fit possible. Every prosthesis is custom made to fit your unique design and need, therefore will be constructed and sized until it fits you properly.

Non-Custom Breast Forms Exchange Policy: The non-custom breast prosthesis is meant to create the general shape and contour of breast tissue and not be an exact replacement of the original breast. All size exchanges must be made within 5 business days of purchase/item procurement in order to receive size exchange. After 5 business days, no exchange is allowed. All products must be returned in the original condition including packaging, documentation, warranty cards, manuals and accessories. Shipping fees will not be reimbursed and all return shipping/postage costs are the responsibility of the patient. We are unable to accept returns on items that have been damaged, stained or altered from its original condition in any way.

Non-Custom Breast Form Warranty: The non-custom breast form is warranted to the original purchaser only, to be free of defects in materials and workmanship for two (2) years from the original date of sale to the original consumer purchaser. If defective, you must notify Prosthetic Illusions retailer promptly and in writing with a warranty claim in order to receive a replacement form. Return form in original box to your Prosthetic Illusions retailer with dated proof of purchase. Transportation, postage, and insurance charges are your responsibility. If this was an Internet sale, or if your retailer cannot be contacted, notification can be made through the website: www.prostheticillusions.com.

Excluded from this limited warranty are defects in the Prosthetic Illusions product that has been modified or altered. Specifically, but without limitation, attaching or applying to our product any material, object or product that was not manufactured by us will void this limited warranty. This warranty does not cover accidental damage, improper handling or repairs made by unauthorized persons, and specifically excludes claims for indirect, incidental, or consequential damages. Failure to act promptly will render this limited warranty void. Prosthetic Illusions is not responsible for damages resulting from mishandling and abuse in transit. If such damage occurs, you should file a claim with the carrier. This warranty gives you specific legal rights and you may have other rights, which may vary from state to state.